

EarthCheck's Sustainability & Quality Policy

EarthCheck is the world's leading business advisory group specialising in sustainability and destination management for the travel and tourism industry. Our holistic approach to responsible tourism and our world leading science enables destinations and operators to benchmark and certify their performance with confidence and surety. Through our Total Tourism Management™ platform, we work in partnership with clients to help plan for the future and guide the design, construction and operation of smart buildings and the responsible management of tourism destinations.

Our headquarters is within a high-rise development sitting on 3392 m2 of land in an urban environment located at Level 5, 189 Grey Street, South Brisbane, Australia ([Lights.Begin.Aura](#)). The property is bounded by Ernest Street to the north, a railway to the west, Tribune Street to the south and Grey Street to the east. This location provides no known threats to the surrounding environment in the city.

South Brisbane was originally a meeting place for traditional landowners, the Turrbal and Jagera people. The Jagera nation encompassed a vast region southwest of Brisbane, which included Ipswich. The Turrbal people primarily occupied areas to the north along the Brisbane River (Meeannjin), including what is now known as Coronation Drive. The region of South Brisbane, including Musgrave Park, is culturally significant to Indigenous Australians and was frequently used as meeting places for visiting peoples from the north and south of Meeannjin. EarthCheck recognises the Turrbal and Jagera people as the Traditional Owners of the lands at South Bank.

Our office space is shared with two other business entities. It is an open-plan office space that utilises extensive natural lighting. The closest water body is Meeannjin, which is 400 metres to the property's east.

We are committed to enriching local communities and protecting the planet for future generations. EarthCheck works closely with Business South Bank, a local community association, and has a team member sit on their Board and Sustainability Committee. By informing and educating our employees, members and other stakeholders, we set the stage to protect our surrounding ecosystems and contribute to the continuous improvement of our planet. EarthCheck will comply with all relevant legislation and regulations regarding sustainability and will strive to achieve international best practice in any of our organisational sustainability requirements.

Along with seeking certification with our own EarthCheck Certified program, EarthCheck also adopts a total Quality Management System designed to adhere to ISO9001 and ISO17065. We encourage our staff to maintain this commitment to environmental and social responsibilities and quality management in our daily operations. We also seek support from our customers, service providers, business partners, contractors and suppliers to deliver improved outcomes. Management's commitment ensures the Sustainability and Quality Policy is understood at all levels of the business, including on public display and within training, including all inductions.

EarthCheck is committed to ensuring local, and fairtrade goods and services are purchased where available. Additionally, we sponsor graduate students from local universities, give special consideration to employing and empowering staff from the local community and source products and services where possible from local producers and suppliers.

We have an EarthCheck Coordinator and an empowered and trained Green Team who assist in reporting our environmental performance, mitigating environmental risks, and monitoring environmental initiatives and sustainability programs. The Vice President, Relationship Management has been appointed by EarthCheck's Board to ensure that processes and procedures needed for the Quality Management System are established, maintained and reported to the Executive Team.

EarthCheck is committed to continually improving its environmental and social sustainability performance and energy efficiency by undergoing an annual benchmarking evaluation and certification through the EarthCheck Certified program. We also commit to continual improvement through an ongoing review of our quality objectives and the effectiveness of the Quality Management System. To emphasise commitment to the Policy, EarthCheck has supporting procedures whereby the roles and responsibilities of all employees are clearly defined and embodied in the business. The processes within the Quality Management System are subject to ongoing review for continuing business suitability.

We encourage internal and external stakeholder feedback regarding this Policy. Please forward all communication to greenteam@earthcheck.org.



Stewart Moore, CEO & Founder, EarthCheck

NOTE: This policy is a public document to be on display, a copy may be given to anyone. The organisation invites staff, landowners, guests, suppliers and the community to suggest ways to further achieve best practice environmental and social sustainability. This policy will be reviewed annually.